



# SoftPro Standard v21.5

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This release includes several bug fixes as well as suggested enhancements.

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## (21.3) 12/5/2018

### ProForm

- With the new enhanced user interface, some ProForm screens were slow to respond when using Windows 10 (1709, 1803) and Windows 7. 455641

To resolve this, we have added a preference under **ProForm > Preferences > Display**.

- Check the **Disable enhanced display** checkbox and click **OK**.
- Close the application and when you reopen, the user interface enhancements will be turned off.

**Note:** Disabling the enhanced display will only change the preference for the individual user.

The screenshot shows the 'Preferences' dialog box for ProForm. The 'Display' section at the bottom is highlighted with a red rectangle. It contains a checkbox labeled 'Disable enhanced display' which is checked. Other sections visible include 'Directories', 'Available Tabs/Documents', 'Miscellaneous', 'Order Tracking', 'ProScheduler', and 'SPImage'.

**Preferences**

Directories  
On-Line Files Directory: \\SPSTFSLT02\softpro\ Off-Line Files Directory: C:\PROGRAM FILES [X]  
On-Line Templates Directory: \\SPSTFSLT02\softpro\ Off-Line Templates Directory: C:\PROGRAM FILES [X]

Available Tabs/Documents  
☒ Order Tracking  
☒ Title Insurance  
☒ HUD-1 & Closing / CDF  
☒ Truth-In-Lending  
☒ NC Bar Forms  
☒ Greatland/State Documents Access

Miscellaneous  
Default Template: \\SPSTFSLT02\softpro\default.plt  
Default Template (GFE): \\SPSTFSLT02\softpro\defaultGFE.plt  
Default Template (CDF): \\SPSTFSLT02\softpro\defaultCDF.plt  
☐ Overlay tab selection  
Default settlement type: CDF  
TypeLite Color: [Red]  
☐ Allow printing of checks if file is out of balance  
☒ Use network document managers ☐ Use local document managers  
☒ Use network look-up tables ☐ Use local look-up tables  
☒ Show start-up dialog  
GoTo File Directory: \\SPSTFSLT02\softpro\

Order Tracking  
File Numbering Type: Auto/Edit  
Format: YMSSSS  
Next Sequence Number: 4  
Auto Reset: None  
File Reset Month/Year: 1  
SoftPro In House Document Tools

Include .PFD in file name  
File Numbering Setup Path: \\SPSTFSLT02\softpro\  
ProScheduler  
Office: [Dropdown]  
SPImage  
☐ Delete original document when attaching

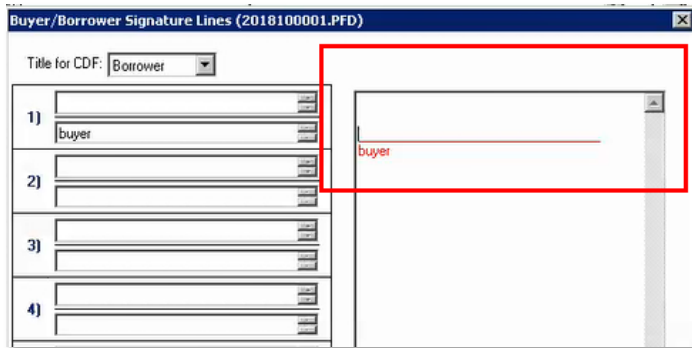
Display  
☒ Disable enhanced display

OK Help Cancel

## General

- Modifications to the signature lines and flow text fields were not saving; for example, when adding hard returns to the Signature lines, the field would return to its default state; *resolved*.

410141



- When a date is manually entered into the system as a 2-digit year greater than or equal to 2025, e.g., entering 26 for 2026, when converting to a 4-digit year, the system would restore the date to 1925. This occurred with dates entered in the Lookup tables and Notary expiration dates;

*resolved*. 414030

- A warning message that signature lines must be entered was generating multiple times in HUD files when a manual entry was input in the signature line field. This has been resolved, and the warning message will only occur one time. 284392



## CDF Page 2

- When sending a fee from additional title charges (title fees, HOA fees and commissions), upon changing the charge to a Flex Check, the "Pay To" name was erroneously being removed;

*resolved*. 291896

C. Services Borrower Did Shop For				\$ 50.00					
	Description	Re	DS	To	Borrower - Paid At Closing	Borrower - Paid Before Closing	Seller - Paid At Closing	Seller - Paid Before Closing	Paid By Others
01	Title - ALTA Endorsement For...		3	Settlement Agent	\$50.00				
02									
03									

## Title Insurance

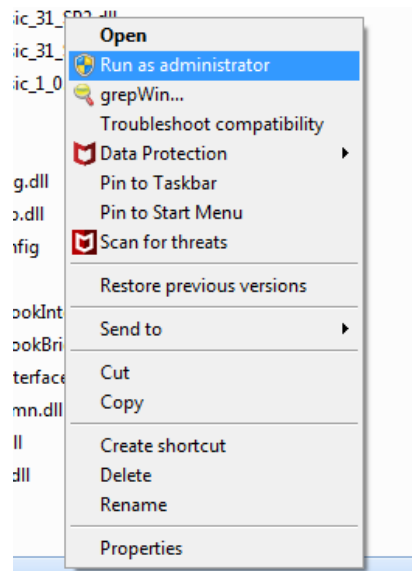
### Prior Policy Information

- In cases where the prior policy effective date was within 30 days of the new policy effective date, the discount premium was not calculating properly; *resolved*. 424075

## Documents

### ReadyDocs

- Users were unable to create a DocUpdate initial backup using the DocUpdater Tool, and received an error message, "Access Denied," with the name of the file. This was occurring when the updater attempted to overwrite a file that was Read-Only; *resolved*. 426614
- Users were experiencing installation errors when attempting to run the DocUpdater Tool when they were not running ProForm as an administrator; *resolved*. Now, if the user is not logged in to ProForm as an administrator and attempts to run the DocUpdater Tool, they will receive a prompt to close out of ProForm and log back in as an administrator. 465458



- When using the DocUpdater Tool, not all documents were installed; some documents were missing. This was occurring when the user closed ProForm while the tool was installing, and therefore not all files were installed; resolved. Now, if the user attempts to close ProForm while the DocUpdater Tool is running, a message will display that *“ReadyDocs are currently being updated. ProForm cannot be closed until the process is complete.”* 426618
- Upgrading to Windows 10 removed a server component (the Amyuni registry), which resulted in failed Print to PDF errors. This has been resolved with an Amyuni upgrade to version 6.0.0.5. 466699
- Users were receiving *“Printer not activated”* and *“Could not start print job”* errors when attempting to Print to PDF. 344399
- Manually created prompts were appearing twice for requirements and exceptions. Users would receive a second prompt when selecting Print Preview a document; resolved. 425357

## Word Merge

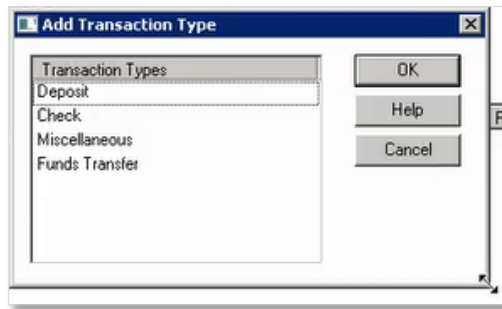
- Exceptions/Requirements and flow text fields that had a hard return (paragraph indicator) were displaying the hard return as a bulleted or numbered item, but blank line with no text on the Word Merge document; resolved. 297747

## ProTrust

- When a file that did not contain a settlement date was exported to ProTrust, posted transactions were exporting without a transaction date and could be cleared through Reconciliation; resolved. Posted transactions will now export to ProTrust with the **system date** defaulting as the transaction date. 336867
- The Escrow Trial Balance Report was not showing the most recently updated transaction date as the last activity date after a user changed the transaction date; resolved. 314700

Escrow Trial Balance Report ( Balances Only ) - Sorted By File ID				
Selection Criteria		Trust Account Description : TEST		
Trust Account: RE				
Balances as of: 10/30/18				
Ledger Selection: Guaranty Ledgers Only				
Firm File ID	Trust Account	Client / Matter Ledger Comment / Property	Last Activity Date	Balance RFD
	RE	buyer	10/30/18	\$250,000.00
Balance:				\$250,000.00

- Depending on the Windows Operating System or resolution setting, the Add Transaction Type dialog box was not always 100% viewable. This has been fixed by expanding the dialog box as well as adding the ability for the user to manually customize the dialog box size. 313144



- In certain scenarios users were receiving an error, *"Max users exceeded in ProTrust."* This was occurring due to the License continuing to run after closing ProTrust; *resolved.* 454641



# (21.4) 12/14/2018

## *ProForm*

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### **General**

- The Interim Interest “To” date was not auto-populating when entering data to calculate the Interim Interest for HUD, GFE, and CDF orders in version 21.3; *resolved*. 507419

# (21.5) 5/14/2019

## *ProForm*

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### **Title Insurance**

- The reissue credit was not calculating correctly when the Discount % field is left blank. This is occurring in the 21.4 release; *resolved*. 539640